



Regional District Council Announces: Benefit Information Online

Regional District Council is pleased to announce a new self service online tool. The service is HIPAA compliant concerning participant privacy and gives free online access to your benefits and eligibility information. Take a minute and review the exciting online services now available.

How do I access this information?

#1 Sign up

You will need your Last Name and the last six digits of your social security number to sign up. Go to: www.wcearthart.com. Once there click on "Participant Login". You will be directed to a login screen. Follow the instructions to complete the form as it relates to you. You will then be re-directed to the benefits home page. Click the red **Sign-Up** link and follow the instructions to create your account.

#2 Create your user name and password

Use a name and password that only you will know. Also indicate a hint question and answer, so that your password can be provided should you forget it in the future.

#3 Sign in and use the system

Once the sign up process is complete, you will have access to view your eligibility and claims online..

System features allow members to:

- ✓ Check eligibility and claims status
- ✓ Retrieve plan summaries
- ✓ Access to customer service at the administrative office via secure messaging
- ✓ Download forms

Common Questions

Do I need a special computer or software to access my benefits online?

No, all you need is an internet connection with any speed and any ISP service can get you access to your benefits online.

Does it cost anything?

No, it is a service offered by the Regional District Council free of charge.

How current is the information?

Eligibility information is updated nightly.

Is the information secure?

The eligibility information and your profile are managed in a system that meets the requirements as set forth by HIPAA for Privacy and Security of Personal Health Information.

Who can see my personal information?

Only you. All insured members of the Regional District Council and their dependents age 12 and over will have the ability to create their own account.